

Privacy Policy & Terms of Use

Last updated: November 2, 2025

Welcome to our website. This Privacy Policy and Terms of Use outline how we collect, use, and protect your personal data, as well as the conditions under which you use our site. By accessing and using this website, you agree to the practices outlined below.

1. Introduction

This website represents a luxury rehabilitation clinic based in Marbella, Spain, serving international clients seeking discreet, high-quality care. We are committed to safeguarding your privacy and handling your data responsibly in accordance with the **General Data Protection Regulation (GDPR)** and applicable Spanish and EU data protection laws.

2. Medical Disclaimer

- **No Medical Advice:** The information provided on this website is intended for general informational purposes only. It is **not a substitute for professional medical advice, diagnosis, or treatment.**
- **No Doctor-Patient Relationship:** Submitting an inquiry through our contact form or browsing our site does **not create a doctor-patient relationship.**
- **Seek Professional Help:** Always seek advice from a qualified healthcare provider regarding medical or mental health conditions.
- **External Links:** We may link to third-party websites for your convenience. We do not endorse or take responsibility for their content or privacy practices.

3. What Personal Data We Collect

We only collect the personal data you voluntarily provide through our **inquiry form**, which includes:

- Your email address
- Your phone number

- Your reason for reaching out
- Urgency level
- Preferred method of contact
- Your message (which may contain sensitive or medical information)

We may also collect non-personal data through cookies and analytics tools (see Cookie Policy below), such as:

- IP address
- Browser type and version
- Pages visited and time spent on site
- Referral source

4. Confidentiality of Your Inquiry

We treat all information submitted through the contact form as **confidential**. This includes personal stories, health concerns, or other sensitive information.

We apply **NDA-style confidentiality principles** to all communications. Your data will never be shared without your explicit permission, unless required by law.

5. Legal Bases for Processing

Under the GDPR, we process your data under the following legal bases:

- **Consent:** By submitting the inquiry form, you give us consent to process your data.
- **Legitimate Interests:** To improve our website and services for the benefit of our clients.
- **Legal Obligations:** Where necessary to comply with laws or respond to legal requests.

6. How We Use Your Data

We use the data you provide to:

- Respond to your inquiry
- Provide you with requested information or support
- Maintain the confidentiality and security of your case
- Improve our website and services through usage analytics

7. Data Sharing and Third Parties

At this time, we **do not share your personal data** with any third parties for marketing or promotional purposes.

If in the future we work with service providers (e.g., secure email platforms, CRMs, or healthcare tools), they will be carefully vetted to ensure full GDPR compliance.

We may share data if required by **law or court order**, but only under proper legal procedures.

8. Data Security

We take data protection seriously. Your personal information is stored using:

- **Secure cloud-based storage** with encryption
- **Restricted access** to authorized personnel only
- **SSL (HTTPS)** encryption on our website

Despite our best efforts, no internet transmission is 100% secure, but we follow industry best practices to minimize risk.

9. Data Retention

We retain your personal data only as long as necessary to:

- Respond to your inquiry
- Comply with legal requirements
- Improve user experience

By default, we retain inquiry submissions for **up to 12 months**, unless legal or operational needs require longer retention.

You can request that your data be deleted at any time (see Section 10).

10. Your Rights Under GDPR

You have the right to:

- Access your data
- Correct inaccurate or incomplete data
- Request deletion (“right to be forgotten”)
- Withdraw consent at any time
- Object to or restrict certain data uses
- Lodge a complaint with a Data Protection Authority

To exercise these rights, please contact us at:
privacy@breatheliferecovery.com

11. International Data Transfers

As we serve international clients, your data may be accessed from outside the EU. In such cases, we apply **appropriate safeguards** such as encryption and secure data handling protocols.

12. Changes to This Policy

We may update this policy from time to time. Changes will be posted on this page with an updated revision date. We encourage users to check this page regularly.